

Installing your Indoor or Outdoor Mesh unit

You will need CommandIQ to manage your network. If you already have CommandIQ installed and set up, then skip to the **Adding your Mesh Unit to your Network** section.

Install Command IQ to manage your home network. If you already have CommandIQ installed and set-up

1. Download CommandIQ from App Store or Google Play.
2. Install CommandIQ.
3. Launch CommandIQ using the CommandIQ app icon



4. Press the “Let’s Get Started” button
5. Log in or Sign-Up
6. For Sign-Up, you will enter the following information:
 - a. First Name
 - b. Last Name
 - c. Email – this will be your user name
 - d. Create a password (at least 8 characters in length)
 - e. Location (USA)
 - f. Mark the checkbox acknowledging “**I Accept the Terms & Conditions**”
 - g. Create account

7. Your router should already be set up
8. Connect your router to CommandIQ.

There are multiple ways to connect your router to CommandIQ

- a. Scan the QR code on the router with the CommandIQ app
 - i. Tap the QR icon on the screen
 - ii. If prompted, “Allow CommandIQ to take picture?”, tap “**Allow**”
 - iii. Point the camera at the QR code on the router’s product label
 - iv. Zoom in and center the QR code until it fills the frame. The camera will automatically capture and fill in the identifier information
 - b. Router Identifying information can also be entered manually
 - i. Tap the “**Issues scanning?**” Button
 - ii. Tap the “**MAC Address**” field and enter the router’s MAC address from the router’s label
 - iii. Tap the “**Serial Number**” field and enter the router’s serial number from the router’s label
 - iv. Press “**Next**” to continue
9. You can now configure your router using CommandIQ

You can change or set up the following

- a. Change the router name
- b. Change the router password
- c. Change the router’s security type
- d. Add a Mesh unit

Adding your Mesh Unit to your Network

You can add your new Mesh Unit 3 different ways

1. Scanning the QR code in command IQ
 - a. From the CommandIQ Home Screen, press the **"My Network"** button
 - b. Press the **"+"** in the upper right hand corner and select **"Add Equipment"**
 - c. Scan the QR code on the bottom or back of the Mesh unit
2. Manually entering information in CommandIQ
 - a. From the CommandIQ Home Screen, press the **"My Network"** button
 - b. Press the **"+"** in the upper right hand corner and select **"Add Equipment"**
 - c. Select the **"Issues Scanning?"**
 - d. Manually enter the MAC address, Serial number and FSAN Number.
3. Connecting the Mesh unit directly to the router
 - a. Using a Cat5 cable

connect the port on the router



to the port on the Mesh unit



- b. Once the Mesh unit is recognized by the system, it can be disconnected from the router and moved to where you want it.